YCERT
RFC 2350 PROFILE

SUMMARY

Sede Legale: Vicolo Boccacavalla, 12 - 31044 Montebelluna (TV) Italia - Tel. +39.0423.614249 Fax +39.0423.615658 - info@yarix.com P.IVA - C.F. e Reg. Imprese di Treviso n. 03614930265 REA N. TV 284927 Capitale sociale: € 30.000,00 i.v. - Azienda con certificazione **ISO 9001:2008** - CSQA N. 28619 e **UNI CEI ISO/IEC 27001:2013** - CSQA n. 33817

EXECUTIVE SUMMARY

The present documents outlines the profile of Yarix S.r.l. CERT (*Computer Emergency Rescue Team*), that will referred to as YCERT, following the guidelines of RFC 2350.

DOCUMENT INFORMATION

Classification	Version	Data	Issued by	Verified by	Approved by
Public	*1.2*	*18/11/2016*	*Marco Zanovello*	*Diego Marson*	*Stefano Meller*
Public	*1.3*	*20/01/2019*	*Diego Marson*	*Stefano Meller*	*Stefano Meller*

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1. DOCUMENT INFORMATION

1.1 Date of Last Update

This is version 1.2 of **18/11/2016**

1.2. Distribution List for Notifications

E-mail notifications of updates are sent to the Trusted Introducer Service for incident response and security teams in Europe https://www.trusted-introducer.org
Any questions about updates please address them to **info@yarix.com**

1.3. Locations where this Document May Be Found

The current version of this document is available internally within **Yarix Srl** and its subsidiaries.

2. CONTACT INFORMATION

2.1. Name of the Team

Full name: **Yarix Computer Emergency Response Team**
Short name: **YCERT**

2.2. Address

Postal Address:

YCERT
Vicolo Boccacavalla 12, 31044 Montebelluna (TV) Italy

2.3. Time Zone

GMT01/GMT02(DST)

2.4. Telephone Number

+39 0423 614249

2.5. Facsimile Number

N/A

2.6. Other Telecommunication

N/A

2.7. Electronic Mail Address

Please send incident reports related to our constituency to: **cert@yarix.com**

2.8. Public Keys and Encryption Information

PGP/GnuPG is supported for secure communication.
Our public PGP key for **cert@yarix.com** is available on the public keyservers (e.g: keyservers.pgp.com)

2.9. Team Members

The list of team members is not public. **Here PGP for team members**

Name	Mail	ID	Fingerprint
YCERT (T)	cert@yarix.com	50A4B1C9	2D8E 9219 593B 2CBE 0F0A DDF7 F587 850D 50A4 B1C9
Diego Marson (P)	diego.marson@yarix.com	07BB0D8D	8157 2B9B F669 8858 D3ED 6D77 DE85 E45A 07BB 0D8D
Stefano Meller (P)	stefano.meller@yarix.com	70347A62	3EE4 2543 87DD 46B8 ED5D 1484 C009 3411 7034 7A62
Marco Zanovello (P)	marco.zanovello@yarix.com	55072E36	3ED6 04D4 22F6 4145 9A64 094A 4A76 BAF3 5507 2E36
Massimo Merlo (P)	massimo.merlo@yarix.com	4C9D7062	71B4 F61C 8179 2E2D 4A82 D3FF 1FA7 27C7 4C9D 7062
Marco Iavernaro (P)	marco.iavernaro@yarix.com	69E7C6C0	BFF1 5C7A 753E 0D78 38B3 867B 72BF F61C 69E7 C6C0

2.10. Other Information

N/A

2.11. Points of Customer Contact

The preferred method for contacting **YCERT** is via e-mail:
For abuse or complaints please use: **info@yarix.com**
For security incidents use: **cert@yarix.com**
Please use PGP if you plan to send sensitive information.
The mailbox is monitored 24x7.

3. CHARTER

3.1. Mission Statement

YCERT is the incident response team for **Yarix Srl** and its subsidiaries. The mission is to co-ordinate the management and response to security incidents within its constituency.

3.2. Constituency

Since Yarix is a IT security service providers list of constituency cannot be disclosed due to NDA agreement with each of the constituency YARIX is serving.

3.3. Sponsorship and/or Affiliation

YCERT is managed by **Yarix Srl**.

3.4. Authority

YCERT operates under the auspices of, and with authority delegated by **Yarix Srl**.
Something about internal reporting structure, CISO?

CISO – Mr. Stefano Meller
CTO – Mr. Diego Marson

4. POLICIES

4.1. Types of Incidents and Level of Support

YCERT is authorized to address all types of security incidents, which occur, or threaten to occur, in our Constituency (see 3.2).
We do however read and evaluate all information sent to us regarding potential security events or incidents.

4.2. Co-operation, Interaction and Disclosure of Information

All information communicated with us will be handled with great care regardless of its priority. Confidentiality will be determined according to established practices and standards.
In order to help us in our response, please describe any restrictions – if any – of how to use or with whom to share the information you have sent us.
As YCERT supports the Information Sharing Traffic Light Protocol (ISTLP – see https://www.trustedintroducer.org/links/ISTLP-v1.1-approved.pdf) -information that comes in with the tags WHITE, GREEN, AMBER or RED will be handled accordingly.

4.3. Communication and Authentication

Please use PGP/GnuPG for communication that contains sensitive information (i.e. classified as “Confidential”).

5. SERVICES

5.1. Incident Response (Triage, Coordination and Resolution)

YCERT is responsible for the coordination of security incidents in our constituency and ensures that the information is passed inside the constituency to the responsible persons able to resolve reported issues.

5.1.1 Incident Triage
Incident triage is handled by **YCERT**

5.1.2 Incident Coordination
Incident coordination is handled by **YCERT** . Description of the Incident Coordination is described in detail within ISO 27001 set of procedure

5.1.3 Incident Resolution
Incident resolution is handled by **YCERT** in cooperation with the involved constituents. Description of the Incident Management Process is described in detail within ISO 27001 set of procedure

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5.2. Proactive Activities

YCERT performs the following activities for its constituency:
- Security monitoring
- Awareness and information sharing for its constituency
- Trend and threat analysis for its constituency

6. INCIDENT REPORTING FORMS

YCERT does not provide any public web page.
However, when reporting incidents, please provide as much information as possible.
For example:
- Type of incident (Malicious code, compromised systems, information gathering, etc.)
- Time and date of all events reported. Also include in which time zone the events were reported or detected. This will help us to correlate your information with ongoing incidents.
- If it's regarding malicious code please contact us by email before to agree on a transfer mechanism avoiding problems with network based anti-virus tools and intrusion detection systems.

Please make sure to always include your own contact information.

7. DISCLAIMERS

None.

REVISION HISTORY

Descrption	Version	Note
Fist release	*1.0*	*Initial issue*
First revision	*1.1*	*Minor correction and use of company template*
Second revision	*1.2*	*Team member information updated*
Third revision	*1.3*	*Minor correction and use of company template*

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